



WELCOME TO CAP™

Welcome to your CAP™ travel assistance membership from FocusPoint International. As a CAP™ member, you have on-demand access to a dedicated 24/7 Crisis Response Center (CRC); where you can receive advice, and if necessary, coordinated in-country response services for all of your travel requirements as defined in and subject to the CAP™ Membership Rules & Regulations.

You Purchased: **CAP™**
CAP™ Medical

Where to keep your CAP™ 24 Hour Hotline number and membership number:

- 1) Print a copy of your membership card (attached and below)
- 2) Save a copy of the membership card image to your phone photo gallery (attached)
- 3) Save a copy of this email, and send a copy of your membership card to a friend or family member aware of your travel

RECOMMENDED: [View this quick tutorial on how to use your CAP™ membership.](#)

Travel with confidence, travel with CAP™.

— FocusPoint International



24 Hour Client Response Center (CRC) Hotline +1.619.717.8549

SHOULD AN INCIDENT OCCUR DURING TRAVEL OR IF ONE IS BELIEVED TO HAVE OCCURRED, CAP CLIENT CONSULTANTS MUST BE CONTACTED AT THE TELEPHONE NUMBER ABOVE.